

StreamOne® Ion

TRAINING PATHS

StreamOne® Ion Training is on-demand and partner-focused, built with the objectives of helping users understand and apply platform functionalities and identify specific vendor functionalities.



- Out-of-the-box support for AWS, Microsoft, and Google
- Multi-cloud billing
- Unified customer management
- Real-time consumption and subscription visibility
- White label storefronts
- Business insights
- Custom pricebooks
- Full range of API integrations
- PSA Connectors

Competencies and Learning Paths



StreamOne® Ion Essentials

Platform Specialist

Cloud Sales focused on the foundational application of the StreamOne Ion Platform from a Reseller's point of view.

- ☐ StreamOne® Ion Overview
- ☐ Reseller Landing Page
- ☐ Customer 360: Quick Access Menu Overview
- ☐ Customer 360: Manage Products Console Overview
- ☐ Customer 360: Quote Creation and Management
- ☐ Manage Customer/User Information
- ☐ Enrolling in Programs
- ☐ Price Management
- ☐ Reports
- ☐ Billing and Invoicing
- ☐ Support
- ☐ New! Reseller Account Management--Role Based Access Control



Unified Customer Management Specialist

Cloud Sales-focused on the foundational application of the new Unified Customer Management capabilities in StreamOne Ion.

- ☐ Overview
- ☐ Dashboard
- ☐ Customers
- ☐ Marketplace
- ☐ Orders
- ☐ Subscriptions



StreamOne® Ion Vendor Essentials

Cloud Sales focused on the foundational application of vendor products through the StreamOne

Ion Platform from a partner's point of view.

Microsoft Specialist

- ☐ Modern Workplace (MWP) Experience
- ☐ NCE (New Commerce Experience)
- ☐ Microsoft NCE Standalone Add-ons
- ☐ Click-to-Run Solutions
- ☐ Purchasing & Provisioning Azure Plan
- ☐ Purchasing & Provisioning Azure Reserved Instances (RIs)
- ☐ Creating Custom Billing Reports
- ☐ GDAP Reports
- ☐ GDAP LCM & New Tenant
- ☐ White Label Marketplace
- ☐ Lifecycle Management: Pause/Resume a Subscription
- ☐ Lifecycle Management: Upgrade a Subscription
- ☐ Lifecycle Management: Manage Auto Renew
- ☐ Lifecycle Management: Cancel Subscription/Decrease Seats
- ☐ Lifecycle Management: Increase Seats
- ☐ Lifecycle Management: Assign Licenses to Users
- ☐ ConnectWise Integration
- ☐ Autotask Integration



IBM Specialist

- ☐ IBM User Journey
- ☐ IBM J2X User Journey
- ☐ ConnectWise Integration
- ☐ Autotask Integration



AWS Specialist

- ☐ StreamOne® Ion-A Unique Solution for Your AWS Business
- ☐ Setting Up My Business
- ☐ Managing My AWS Billing
- ☐ Managing My AWS Business



Independent Software Vendor (ISV) Specialist

- ☐ Sophos Reseller Configuration & User Journey (Purchasing, Lifecycle Management, Reporting & Billing)



StreamOne® Ion Advanced

Cloud Sales focused on the advanced application of the StreamOne Ion Platform from a partner's point of view.

- ☐ Billing My Customers
- ☐ API Integrations (coming soon)
- ☐ Advanced Reporting (coming soon)
- ☐ White Label Storefront Set-up (coming soon)



Microsoft Migration from SCM to StreamOne® Ion



The **Microsoft Migration Specialist Program** assists partners migrating their business to StreamOne Ion in setting up a new practice, expanding an existing practice, and enhancing a current business vendor line.

How do I view the training?



StreamOne® Ion Training is available to all co-workers, contractors, and partners.

Depending on your specific role and region, your access point will be different.

TD SYNnex CO-WORKERS (GLOBAL)	ENROLL THROUGH WORKDAY
TD SYNnex Resellers/Contractors (Global)	StreamOne Ion Training Worksheet
Channel Academy (Resellers based on Region)	1. Tech Data Channel Academy – APJ 2. TD SYNnex Channel Academy – EMEA 3. TD SYNnex Practice Builder – LAC 4. TD SYNnex Channel Academy – NA
StreamOne® Ion Website Gated Training - Access for NA Only (<i>in process of being phased out</i>).	StreamOne® Ion Website – North America
TD SYNnex RESELLERS/CONTRACTORS (GLOBAL)	STREAMONE ION KNOWLEDGE BASE

Contact us to get started today!

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